



EDUC-SHARE at UPN 2 Days Soft Skills Colloquium-Workshops



Acquiring, transmitting, valorizing "soft skills" in the academic *milieu*: an EDUC experience

Date: September 19th- 20th, 2023

UPN CAMPUS - Université Paris Nanterre, 200 avenue de la République, 92001 Nanterre

Link for remote attendance - hybrid format ¹ LINK TEAMS 2 DAYS SOFT SKILLS UPN

Scientific Project

Based on the two years' experience of work on the identification of needs and the transmission/acquisition of soft skills within partners universities of the EDUC Alliance, this on campus colloquium (that could be also attended simultaneously at a distance) sets to bring together soft skills 'trainers', human resources managers and researchers of work and work environments (ergonomists, sociologists, historians) around issues of transmission and valorization of soft skills within the academic environment. The first aim of the event is to exchange around the best practices in soft skills training: who and how, what to teach and when during employers' career, and why to attend such soft skills programme. Based on the preliminary research of identification of needs, concrete training and post-training evaluations conducted within the Educ Share program since 2021. The second aim of the event is to envisage a roadmap for soft skills training in academic environments for the future, nourished by research on 21st century workforce needs and competencies on one hand, and by research on academic environments on the other. Going beyond the particular experience of EDUC training, how can exchanges and concertation between European academic partners improve the management of academic staff soft skills training at local levels? The contributions of researchers working on employee's soft skills in other work environments will

¹ EDUC Alliance academic key-figures who are interested in participating in the Soft Skills action are invited to join the meeting in person or in a hybrid format





allow also to evaluate the specificity of training in the academic *milieu*, which valorizes long life learning, but rather in 'hard' skills.

The workshop brings together soft skills 'trainers', who have been engaged in EDUC training in 2022, human resources managers involved in the setting up of EDUC training and/or involved in staff promotion. Researchers, trainers as well as HR representatives will contribute by a presentation on their course or their professional environment and structure through the specificities of their EDUC experience.

COLLOQUIUM and WORKSHOPS PROGRAMME

19th September 2023 Bâtiment Weber - UPN Campus

10 am - Welcome and coffee

10.15 am – Introduction

Welcome by **Monica Heintz** – Deputy director EDUC UPN, Professor (LESC, UPN/CNRS)

>> Professional environments and « intimacy skills »

Introduction to EDUC-SHARE Soft Skills initiative and experience

Claudia Dell'Uomo d'Arme

UPN - EDUC Project Manager, Comparative Literature and Languages Phd

10.45 am

>> Emotions & Language Learning during E-Tandem Exchanges

Presentation in the field of Didactics of language and culture - Applied linguistics

Daniel Schug

UPN - Associate Professor in English for non-English majors

11.15 am

>> Coffee break

11.45 am

>> « Health and suffering at work »

Presentation in the field of Psychology of work

Stéphanie Stankovic

UPN - Associate Professor in Psychology





12.15 pm

>> Questions and discussion

Lunch Break

Buffet Amphi Max Weber

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2 pm

>> Terminology, Al Bias, and the Potential Risks for Knowledge Construction and Management

Presentation in the field of Digital Information and Communication

Zhao Alexandre Huang

UPN - Associate Professor in Information and Communication Sciences

2.30 pm

>> Roundtable with all the partners active participation (all participants welcomed)

Convenors: Claudia Dell'Uomo d'Arme and Monica Heintz

Sharing of experiences within professional environment, sharing of contents about working new perspectives and practices, Identifying recurrent needs through HR policies and procedures, EDUC point of view

End of day at 5 pm

Dinner

Parisian Restaurant Bouillon Racine (Paris 5ème) 7 pm

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20th September 2023 Bâtiment Weber - UPN Campus

10 am - Opening

10.10 am

>> Social and digital inequalities behind the notion of soft skills

Presentation in the field of Sociology and Digital Studies Soft skills- a point of view from Sociology and Digital Skills

Yann Bruna

UPN - Associate Professor in Sociology and Digital Humanities





10.40 am

>> To Guide by developing (soft) skills « à plusieurs »

Presentation in the field of Career development strategies and academic HR management

Sophie Le Bars

UPN - Head of Career Guidance and Support, Human Resources Department

11.10 am

>> Coffee break

11.40 am

>> Negotiating identity in a cross cultural setting

Presentation in the Didactics of Languages and Cultures

Nicole Divoux-Ringuette

UPN - Pedagogical and learning engineer Phd

12.10 pm

>> Questions and discussion

Lunch Break

Campus Restaurant

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2 pm

>> Workshop

« Communicating...: a workshop on cross-cultural collaboration » (Nicole Divoux-Ringuette)

Approaching learning and the application of effective communication strategies in the context of Europe from a transformative and bottom-up perspective, participants will reflect on their personal expression of identity needs and develop a more successful strategy for collaborative cross-cultural teamwork

Conclusion at 4 pm





EDUC Participants to the Workshops

University of Cagliari (UniCA)

- TRAINER Mirian Agus // Associate Professor of Psychometrics, Psychologist
- TRAINER Cristina Cabras // Associate Professor of Social Psychology, Work and Organizational Psychology
- HR hybrid participation // Clara Musiu, Teresa Pilichi, Elisabetta Cagetti, Sara Melis

Masaryk University (MU)

- TRAINER Iva Lizalova // Learning & Development Manager, Employee Training & Development Centre, Lecturer on Soft Skills and Managerial competencies
- HR Peter Pokorny // Director of Employee Training & Development Centre

University of Paris Nanterre (UPN)

- RESEARCHER Monica Heintz // Deputy director EDUC UPN, Professor (LESC, UPN/CNRS)
- TRAINER Nicole Divoux-Ringuette // Pedagogical and learning engineer, Phd
- HR Sophie Le Bars // Cheffe du Service Accompagnement des Parcours Direction des Ressources Humaines

University of Pécs (UPECS)

- TRAINER Vivien Csapi // Associate professor at the Faculty of Business and Economics, Head of Department of Finance and Accounting Department, Vice-Director of Center for Applied Learning
- TRAINER Petra Rácz-Putzer // Assistant professor at the Faculty of Business and Economics, Marketing Department, Head of Communications of the Center for Applied Learning responsible for Soft

University of Potsdam (UP)

 POGS - hybrid participation // Bettina Buchholz // Vice-Director Potsdam Graduate School

University of Rennes (UNIVREN)

- TRAINER Lucy Arbuckle // Maître de Conference Associé (P.A.S.T.) -Professional Skills through English
- HR and ADMINISTRATIVE STAFF hybrid participation // Axelle Noiret,
 Priscille Herbert

